

## Summary

Experienced Professional with 16+ years of experience in Technology, Program Management, People/Client Management, Execution, and Software Development. Specialized in Program and Project Management, Agile & Scrum practices, Solution Architecture, Business Intelligence, Digital Transformation, Engineering, Roadmap Definition, Strategy and Vision.

## Core Qualifications

- Program and Project Management
- Software Implementation/Delivery
- Technical Leadership
- Agile & Scrum practices
- Stakeholder Management
- Solution Architecture & Design
- Cloud Solutions – SaaS/PaaS/IaaS
- Web Applications and Microservices
- Databases, Big Data and Analytics
- DevOps and CI/CD Automation

## Certifications

- Project Management Professional (PMP)
- AWS Certified Cloud Practitioner
- Professional Scrum Product Owner (PSPO)
- Professional Scrum Master (PSM)

## Education

- Master of Science in Computer Engineering, Jackson State University, MS

## Work Experience

### Principal Technical Program Manager at Walmart

Jun 2023 – Present

- Implemented **Complex** Marketplace Program that integrated 4000 AAP Stores and leading local marketplace portfolio with several Pickup, Delivery & Shipping capabilities.
- Collaborate with Business and Product management to create & maintain solution roadmap as well as to plan Go to Market and Launch activities. Work with architects & engineering teams to design and deliver.
- Expert in driving customer facing, complex and scalable digital applications that involve **60+ global teams**.

### Senior Technical Program Manager at New Relic

May 2022 – May 2023

- Owned **Cloud Platform** Portfolio and implemented multiple initiatives for Cloud adoption including AWS, Azure and GCP
- Led **Data Center Migration** from On Prem to AWS at Organization Level that includes 75 teams, 800 Services and 150 Databases.
- Work with resources to track schedule against key milestones, bridge communication gap, and report risks and issues to leadership using Program Tools & Dashboards.

### Senior Technical Delivery Manager, VP at J P Morgan Chase

Dec 2018 – Apr 2022

- Own and **Drive Delivery** of 3 Digital products on Consumer, Business and SMB Banking Services that support 1 million chase users.

- Optimized team efficiency and quality by implementing **Agile** processes for Product development across cross-functional teams of 30 stakeholders.
- Established sprint goals, strategic/tactical objectives for technical teams that work on programs that have high performance, reliability and security while optimizing cost.
- Manage Budget/Finance, Demand vs Capacity alignment for resource planning.

**Engineering Team Lead/Technical Project Manager at Verizon** **Apr 2016 – Nov 2018**

- Modernized Verizon Ordering Platform for services like 5G, 4G, Verizon Protection Plan, Business Office Solutions using Redhat BPM Workflow orchestration engine and spring boot microservices. Automated deployment of microservices with DevOps tools stack in AWS
- Monitor business goals & sprint activities of 3 teams and collaborated with external teams for sprint planning and reviews. Managed a global team of 15 developers and analysts.

**Lead Developer at Verizon** **May 2015 – March 2016**

- Led Implementation of Verizon's Conversion Engine to migrate **16 million** customers from legacy billing systems into a Single Biller.
- Saved **19 million** dollars to Verizon by closing data leaks and by improving data quality.
- Led Technical design discussions & interacted with various business groups and managed a global team of developers and analysts.

**Senior Developer at Hudson's Bay Company, Jackson MS** **Dec 2013 – Apr 2015**

- Established and maintained Enterprise Datawarehouse using Informatica Power Center tools. Developed Data reconciliation process, Unix Shell Scripts, SQL queries and Stored Procedures for getting data from various source systems into Data Warehouse.
- Implemented performance tuning logic on targets, sources, mappings, sessions etc. and Documented program development, coding, testing, changes, and corrections.

**Oracle BI Developer at Saks Fifth Avenue, Jackson MS** **Oct 2012 – Nov 2013**

- Created OBIEE HR Interactive Dashboards with drill-down & drill-across capabilities using global & local Filters, Business Rules, User Identity, Roles, & Personalization
- Implemented Oracle BI Siebel Security, Metadata Objects & Web Catalog Objects

**Software Engineer at Northrop Grumman center, Jackson, MS** **Jan 2009 – Sep 2012**

- Developed Software Tool for Modeling the Impact of Explosions in Urban Environments using ArcGIS Toolbox, python scripting, SQL queries and Java Utilities. **Published/Presented** numerous **Research Papers** at Intl. & National Conferences. And Created user manuals, help guides, cheat sheets for Business users.